

## EXCEPTION REPORT #22

**Verizon-NJ rendered bills to the KPMG CLEC reflecting incorrect recurring and one-time charges for Unbundled Cross Connect-Virtual (USOC UECU2) and Manual Loop Qualification (USOC NR937) related to Line Sharing.**

### Issue

KPMG CLEC bills reflected inconsistencies for recurring charge, “Unbundled Cross Connect-Virtual”. Documentation provided to KPMG by Verizon-NJ on 3/05/01 states that the charge is \$2.06. KPMG Consulting bills reflected charges of \$0.84.

KPMG CLEC bills also reflect non-recurring charges for “Manual Loop Qualification” at a rate of \$38.76. Documentation provided by Verizon-NJ on 3/05/01 states that this charge should be zero rated until June 2001.

Details of the discrepancies are shown in the tables below.

<b>Bill Date</b>	<b>March 16, 2001</b>
<b>Component Account</b>	<b>201-Z36-7000-958 72Y</b>
<b>Component Account</b>	<b>201-Z36-6767-479 93Y</b>

### **Expected**

<b>Description</b>	<b>Charge type</b>	<b>Line</b>	<b>Date</b>	<b>Charge</b>
Unbundled Cross Connect	Recurring charge	201-Z36-7000-958 72Y	March 16, 2001	\$2.06
Manual Loop Qualification	One time charge	201-Z36-7000-958 72Y	March 16, 2001	Zero charge until June 01’
Unbundled Cross Connect	Recurring charge	201-Z36-6767-479 93Y	March 16, 2001	\$2.06
Manual Loop Qualification	One time charge	201-Z36-6767-479 93Y	March 16, 2001	Zero charge until June 01’

### **Actual**

<b>Description</b>	<b>Charge type</b>	<b>Line</b>	<b>Date</b>	<b>Charge</b>
Unbundled Cross Connect	Recurring charge	201-Z36-7000-958 72Y	March 16, 2001	\$0.84
Manual Loop Qualification	One time charge	201-Z36-7000-958 72Y	March 16, 2001	\$38.76
Unbundled Cross Connect	Recurring charge	201-Z36-6767-479 93Y	March 16, 2001	\$0.84
Manual Loop Qualification	One time charge	201-Z36-6767-479 93Y	March 16, 2001	\$38.76

## **Assessment**

Issuing bills containing inaccurate usage information requires CLECs to engage in time-consuming and costly reconciliation procedures to identify errors and follow-up procedures to ensure resolution of the issues are appropriate and timely. Without proper billing, CLECs are unable to properly document their costs and bill their customers appropriately.